INNOVATIVE WAYS TO COMMUNICATE WITH YOUR CPS CLIENT

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Appointment of Attorney/Guardian ad Litem

- At the same time a court signs an order for the removal of a child by CPS, an Attorney/Guardian ad Litem is appointed for the child/ren.
- This appointment for the child will continue until further order, most often when the CPS legal case is closed.

Texas Family Code § 107.004(d)

Except as provided by Subsection (e), an attorney ad litem appointed for a child in a proceeding under Chapter 262 or 263 shall meet before each court hearing with:

- 1. the child, if the child is at least four years of age; or
- 2. the individual with whom the child ordinarily resides, including the child's parent, conservator, guardian, caretaker or custodian, if the child is younger than four years of age.

Traditional means of attorney-client communication

- Face to Face meeting
- Telephone call
- Letter
- No Contact (not recommended!)

Barriers to Meeting with CPS Child-Client

- Considerable distance between the child and the attorney ad litem;
- Reimbursement for travel unlikely;
- Difficulty making contact with the caretaker of the child.

Texas Family Code § 107,004(e)

An attorney ad litem appointed for a child in a proceeding under Chapter 262 or 263 is not required to comply with Subsection (d) before a hearing if the court finds at that hearing that the attorney ad litem has shown good cause why the attorney ad litem's compliance with that subsection is not feasible or in the best interest of the child. Additionally, a court may, on a showing of good cause, authorize an attorney ad litem to comply with Subsection (d) by conferring with the child or other individual, as appropriate, by telephone or video conference.

Innovative Ways to Communicate with your CPS Child Client

- Video Conference through CPS Site Locations
- Video Conference through private web access (e.g. SKYPE)
- Scan Call through CPS

Benefits to communicating with your CPS client

- Follows the law
- Personalizes the child to you, they become someone you know
- Empowers children to speak for themselves
- Allows the child's voice to be heard at upcoming hearings
- Reduces travel costs

Video Conference through CPS

- Private web access from one CPS location to another CPS location
- Available at certain CPS locations throughout the state (see attachment)
- Intended for use when the child is placed outside of your region
- Child is placed within 50 miles of a CPS Site Location

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Steps to Arrange Video Conference through CPS

- Determine whether or not your client is placed in region
- If not in region, check the List of CPS Video Conferencing Site Locations to make sure that your client is located within 50 miles of a facility on the list
- Contact the caseworker and the Legal Relations Specialist in your region (see attachment)

Disclaimer

■ Every region is different, and the Legal Relations Specialist may not be the person who will set up the videoconference, but they will be your contact person to help facilitate setting up a video-conference or scan call

The steps that follow the request...

- Schedule a date and time, usually two weeks out
- Reserve a room at each CPS Site Location (CPS complete form)
- Arrange transportation for the child
- Appear for the video-conference
- If you need to cancel, please do ASAP

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SKYPE.com

- SKYPE is a software application that allows users to video conference over the internet to other users of this service
- Downloads and use of this service are generally free
- Visit the website for complete information

Video Conferencing via SKYPE

- Some placement facilities offer SKYPE access to the children placed there
- Allows private web access from the attorney's office to the placement facility
- SKYPE requires internet access and a webcam
- CPS staff must give approval to the placement facility before the SKYPE video conference can occur
- CPS staff will coordinate the date and time for the SKYPE video conference

Scan Call with CPS Client

- Allows for 2 to 25 people to be involved in the same telephone conversation through a toll-free number (CPS pays the toll)
- Can be used to facilitate conferences to address the child's needs (i.e. treatment, case planning, family contact)
- Available through certain CPS staff
- Contact Legal Relations Specialist to verify availability in your Region

THE END	